

Title : Equinox Commissioning Best Practices, T17016
Date : February 21, 2018
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Application : All Equinox installations

Overview

This Technical Notification describes a new PVS Management App versioning feature; and presents best practices for commissioning Equinox systems. This Technical Notification is also available on the Equinox Installation Support page, which you should bookmark (if you have not already) because it is your go-to repository of information to help ensure safe, smooth, high-quality Equinox installations: <https://us.sunpower.com/support/install/equinox/>

Firmware Versioning

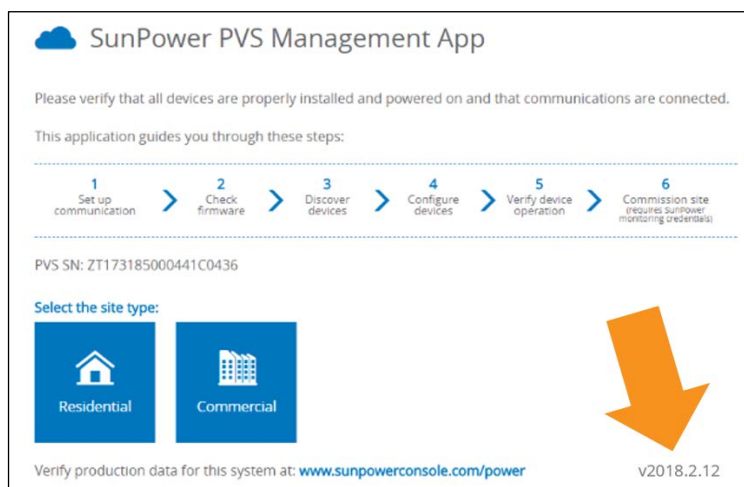
When you initiate the commissioning process, the system automatically checks to see whether there is a firmware update available. If an update is available, it will begin downloading automatically. After the firmware update completes, you will be redirected to the SunPower PVS Management App page. At that point:

You must refresh the page before you do anything else.

In addition, every single time you land on the SunPower PVS Management App page during the commissioning process, you must refresh the page before you do anything else.

Doing so will save you time and speed the successful commissioning of the system.

After you refresh the page, verify that a firmware version displays in the lower right corner of the SunPower PVS Management App page:



Firmware version number

If you do not see a version number, refresh the page again.

Commissioning Best Practices

- Use **only** Google Chrome OR Mozilla Firefox as your browser—*do not use Internet Explorer or any other browser.*
- **Every single time you arrive at the SunPower PVS Management App page, refresh the page. Yes—every time.**
- Exit your browser completely after you finish the commissioning process.

Result Expected

Installers will enjoy a smoother, more intuitive commissioning experience.

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